



QUALITY AND EXCELLENCE WEEKS

15-29 SEPTEMBER 2021



Programme	Wednesday Sep 15	Thursday Sep 16	Friday Sep 17
08.00-09.15		Greg Watson	Sunil Sinha
09.15-10.00	09.30-12.00 OPENING SESSION	Willy Vandenbrande	Patricia C. La Londe
10.00-10.45	Lennart Sandholm, Lars Sörqvist, Christian Levin,	Elmer Corbin	Yoshinori Iizuka
10.45-11.30	Noriaki Kano, Mats Deleryd	Joseph A. DeFeo	Catherine Y. P. Chan
12.30-13.15	Shinichi Sasaki	Miflora M. Gatchali	Q&A Session
13.15-14.00	Duan Yonggang	David Hutchins	Stephen Hacker
14.00-14.45	Janak Mehta, Mahendra Yadav	Gert Fohlin	Eric Hayler
14.45-15.30	Sr Mary Jean Ryan	PANEL Possibilities and effects of linking quality to sustainability	Austin S. Lin
15.30-16.15	Thomas Carlzon	Ron Snee	Folke Höglund
16.15-17.00	Elizabeth M. Keim	Dag Kroslid	WORKSHOP Using new technology and digital tools in quality work
17.00-17.45	Bo Bergman	Narelle Stratford	
18.00-			
21.00-	Late night speech		Late night speech



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Programme	Monday Sep 20	Tuesday Sep 21	Wednesday Sep 22	Thursday Sep 23	Friday Sep 24
08.00-09.15	James Harrington	Blanton Godfrey	Wuang Li	Huang Qingfeng	Marcos E.J. Bertin, Javier Negri, Hugo Strachan, Philip Armstrong, Mike Lubrano, Mats Isaksson, Raul Molteni
09.15-10.00	Ulf Gustavsson	Pedro Manuel Saraiva	Chris Hayes	Yukihiro Ando	Mats Isaksson, Raul Molteni
10.00-10.45	Nancy Nouaimeh	Ulrika Tysk Wrang, Daniella Becner	Fugee Tsung	Paulo Sampaio	Per Ciwesson
10.45-11.30	PANEL Quality 4.0 – quality work in a future digital world?	Narayanan Ramanathan	PANEL Quality management on executive level	Jamison V. Kovach	Q&A Session
12.30-13.15	Zhuohui Liu	Matz Nilsson	Anna-Karin Alm	WORKSHOP The Quality Management System of the future	Therese Ankare
13.15-14.00	Benito Flores	Elizabeth Cudney	John Dew		Jorge Roman
14.00-14.45	Paul Lillrank	Glenn Mazur	Vadim Lapidus	Karl Williams	Paul Harding
14.45-15.30	Anders Janson	Jonas Larsson och Jerry Olsson	Ola Svanström	Miroslav Drljača	Sofia Brunér
15.30-16.15	Raul Molteni	Bjørn Andersen	Edwin Garro	Fredrik Hedfors	Matthew Barsalou
16.15-17.00	Pal Molnar	WORKSHOP How to increase leadership commitment?	Anders Fundin, Mats Deleryd	Zigmund Bluvband	WORKSHOP Challenges for quality professionals – today and in the future
17.00-17.45	Eva-Lena Sahlström		Q&A Session	Sanna Nyberg	
18.00-	Digital dinner				
21.00-		Late night speech			Late night speech

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Programme	Monday Sep 27	Tuesday Sep 28	Wednesday Sep 29
08.00-09.15	Pathmani Mangalika de Silva	Janet Raddatz	Noriaki Kano
09.15-10.00	Kazuyuki Suzuki	Henrik Røjare	Nicklas Bergström
10.00-10.45	Robin Mann	Abraham Fenn	Ji Deng
10.45-11.30	Bengt Seger	Lotto Lai	Grace L. Duffy
12.30-13.15	Erika Leonardi	Tiia Tammaru	Harnek Singh
13.15-14.00	Jonas Telander	Jesper Stenberg	Jörgen Nordenström
14.00-14.45	David Dreven, Niklas Sommargren	Ekaterina Spiridonova, Rory McIntyre	A. Parasuraman
14.45-15.30	Geoff Vining	Anna Zerne	Session ending
15.30-16.15	Peter Alvarsson	Per Fahrman	
16.15-17.00	Rey Fremista	WORKSHOP Development of supplier quality	
17.00-17.45	PANEL Future development of the Quality Management System		
18.00-	After work		
21.00-	Late night speech		

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